

25 September 2013

Statement of Common Purpose

In light of the findings of the report into the Mid Staffordshire NHS Foundation Trust Public Inquiry, Croydon Health Services NHS Trust joins the Department of Health in signing up to a **Statement of Common Purpose**.

We reaffirm the Trust commitment to the values of the NHS, as set out in its Constitution and our individual personal commitment to working together for everyone in Croydon, whether in hospital, in the community or at home. We will do our best to ensure we uphold the Trust 5 promises and that:

- **You feel cared for** by helpful and welcoming staff, who respect you as an individual.
- **You feel in safe hands** with highly professional staff who work well together in clean clinics and hospitals.
- **You feel confident in your treatment** from skilled teams of compassionate clinicians who listen to you and keep you informed.
- **You feel we value your time** with convenient appointments, minimal waiting and care closer to home.
- **You feel it's getting better** all the time, as we continue to improve our services.

Our five promises are incorporated into everything we do, to uphold our commitment to quality of care and to consistently get it right every time for every patient, every colleague and every day.

